

All rights reserved for Data Recovery Lab
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0 Data Recovery Process

1 FREE media collection OR media dropped off in the lab

Media can be hard drive, memory stick, memory card, RAID, NAS, SSD etc.

2 Media examined, extent of damage determined and a quote + analysis emailed to customer

Quote Accepted?

+ Yes

↓ No

3 Media temporarily repaired and cloned to a healthy disk

Media repair and clone successful?

+ Yes

↓ No

Media returned to customer if required or securely disposed of with customer's consent

4 Data recovery and data extraction is started

Data recovery successful?

→ No

Media re-instated to its original state, unsuccessful data recovery notice emailed to customer

+ Yes

5 Data integrity and usability checked

6 Data copied onto spare media (i.e external or internal hard drive)

7 File Listing + Invoice for data recovery emailed to customer

8 Upon receiving payment, recovered data delivered to the customer or prepared for collection from the lab